

# Are You Asking the Right Question When it Comes to Artificial Intelligence?

Artificial Intelligence (AI) is gaining acceptance in today's overall IT landscape. However, rather than ask "Should we use AI?" it's more important to ask "What can AI do for my organization? Can artificial intelligence and machine learning be leveraged to address the real pains that IT personnel experience every day?" The answer to those questions is "Yes." **Netreo's AIOps: Autopilot can show you how.**

## Zero-Touch Administration

AIOps: Autopilot learns from your initial setup to discover what an optimal configuration looks like and continuously tunes Netreo to meet that standard.

## Intelligent Incident Identification

Autopilot continuously tunes Netreo using intelligent baselining. This way only relevant incidents get created, reducing the quantity of superfluous noise to address.

## Full-Stack Monitoring

Autopilot looks for changes to adapt to and ensure there are no blind spots. You can breathe easy knowing the entire IT stack is being monitored for all relevant KPIs.

## What is AIOps: Autopilot?

AIOps: Autopilot is an add-on feature to Netreo. The Autopilot engine is responsible for executing three processes in the background of a Netreo deployment on a constant basis:



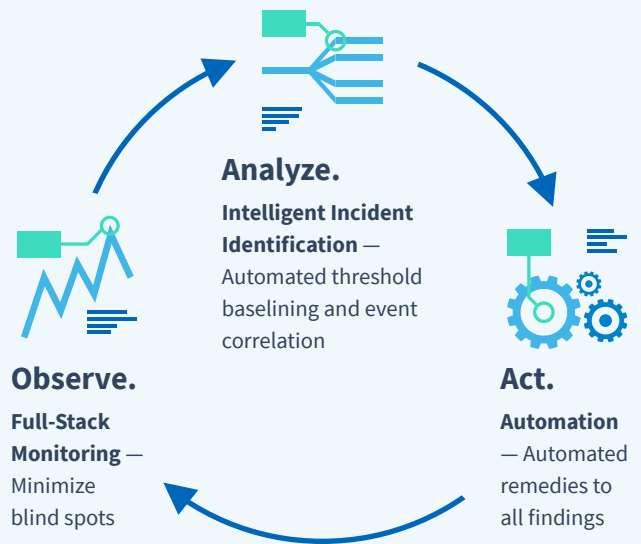
**Scan** — Scan all the internal data and configurations of the deployment using pre-defined machine learning and best practices models.



**Detect** — Based on the scan of all the data contained in Netreo, analyze it and report findings, which represent optimizations that can be made to Netreo.



**Tune** — Once the detection of potential optimizations is complete users have the choice of having Autopilot make a one-time fix or to have this "finding" be repaired automatically on every subsequent detection.



"One of the biggest benefits of deploying Netreo into our customer environments are auto-config rules and cascading templates, which allows it to stay up to date in dynamic infrastructures where resources come and go regularly. AIOps: Autopilot improves on the 'Low care and feeding' feature set. The ability for Netreo to tune itself without the intervention of a tool administrator is a game-changer. The implications for the efficiency increases among our customer engineers are huge."

— **STEFAN BETSCHART**, Emitec AG

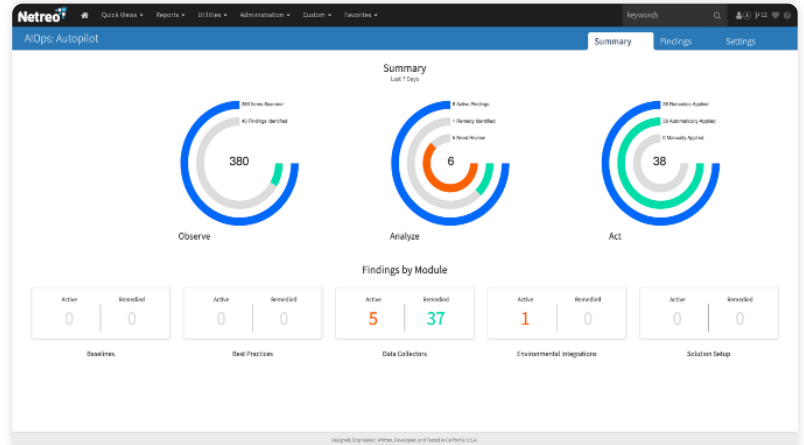
Visit [netreo.com](https://netreo.com) to learn more

# Get Better Visibility with Less Effort

## Judicious Use of Your IT Spend

As an IT Leader you want to know the solutions you're dedicating precious budget to are realizing the promised benefits. In AIOps: Autopilot get a quick summary status of several elements:

- **Potential misconfigurations** found in your environment
- **Fixable problems** vs. those that need human intervention
- The number of things Autopilot was able to fix **on its own**

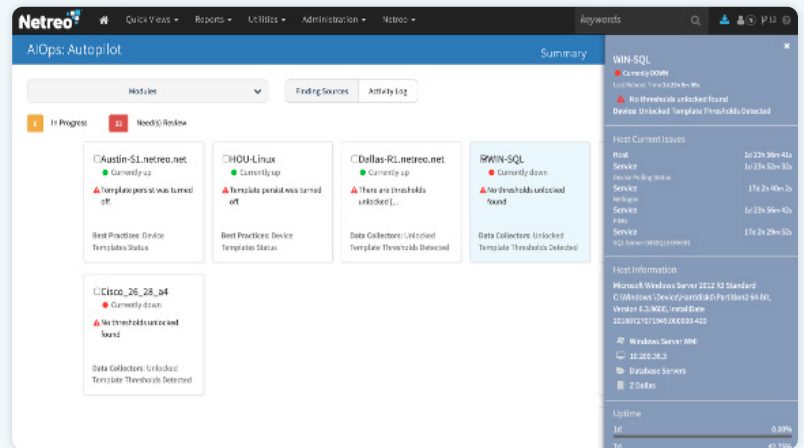


## Fix It and Forget It

One of the biggest pain points for engineers is that repetitive tasks sap daily productivity.

When Autopilot detects a condition in Netreo that can be optimized it gets flagged in the "Findings" dashboard. Selecting the issue tile then pulls out a UI element that provides all the pertinent information about that device.

Engineers can then fix the issue with a single click and also choose to have this problem fixed automatically if encountered in the future. Autopilot helps your personnel by freeing up their time.



## No-Hassle Configuration

The traditional profile of AI-based systems is that it takes awhile to get them configured so they produce useful output. AIOps: Autopilot, at its core, has 20 years of baselined data to build it's ML models on. It starts running and producing meaningful analysis automatically. However, you have the option of tuning and tweaking the engine to fit the specific IT requirements for your environment.

