

## Hybrid Visibility Challenges Solved

The pace of change in modern IT landscapes is accelerating and infrastructures are getting more complex. Technologies such as SD-WAN, cloud-based elastic workloads, and hybrid architectures weren't prevalent until the relatively recent past. However, these are tools that business leaders now use to sheppard IT from merely a cost center within an organization to a strategic weapon. Given the importance of these technologies to day-to-day business operations it's crucial to get visibility to their health and performance. **Netreo Cloud gets you that visibility.**



### Observe

Full-stack IT visibility starting at the infrastructure level and progressing through the application layer means there are no blind spots and KPIs are constantly monitored.



### Analyze

Unusual behavior detection, correlation of multiple events, and statistical analysis gets your IT personnel the deep insights they need to make informed decisions.



### Act

Onboard devices and IT resources automatically without operator action. Zerotouch administration ensures you never miss a problem due to lack of monitoring.

## What is Netreo Cloud?

Netreo Cloud is a native-cloud IT management solution, that measures the state, operational status, and business impact of all the components in your technology stack.



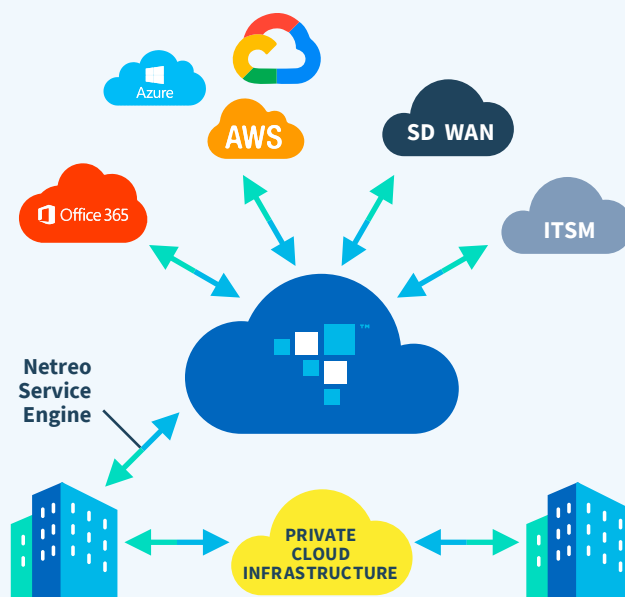
**Flexible Deployment** - Architected for maximum flexibility. Track mission-critical SD-WAN and cloud-hosted services natively or gain deep insight via the the deployment of 'service engines' into your infrastructure.



**Easy Administration** - Netreo Cloud scales to meet the visibility requirements of even the most diverse hybrid infrastructures. Netreo will organize, care, and feed for itself using templates and auto-configuration rules.



**Unlimited Scalability** - Netreo has 20 years of experience in NPMD and ITOM where they've designed, managed, and monitored the largest IT infrastructures in the world.

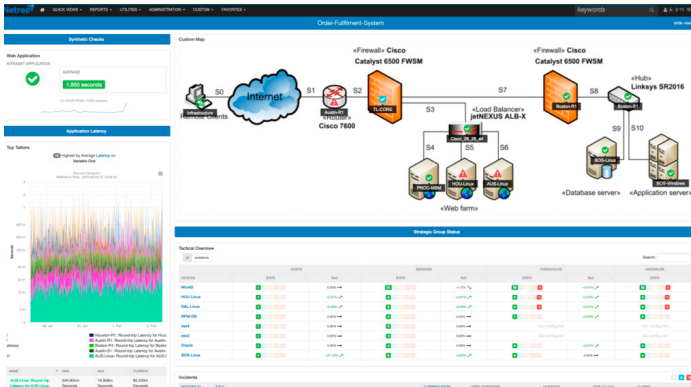


"For us, flexibility is key. In the service provider space every client has their own unique set of requirements. We've partnered with Netreo for many years to assist us in meeting that challenge. We're excited to deploy Netreo Cloud as it is yet another way we can deliver business value to our customers."

— **MATT FLORIDO**, Director, MNS Engineering, Pomeroy Inc.

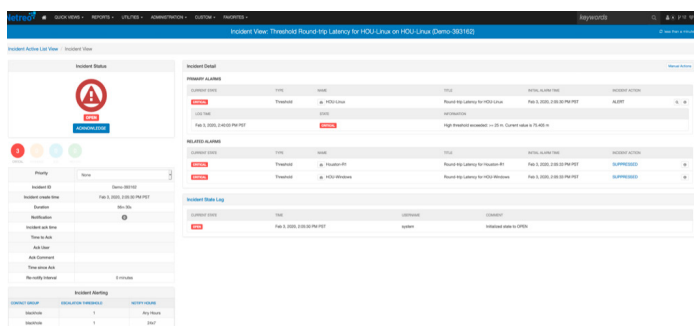
## CRITICAL CAPABILITIES

# The Four Keys to a Native-Cloud IT Monitoring and Management Solution



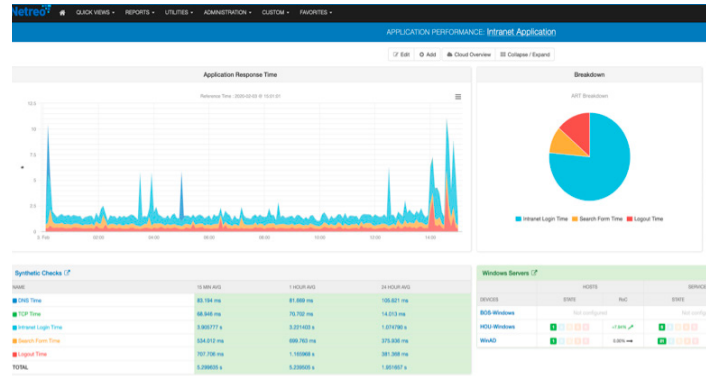
## Single Source of Truth

Netreo Cloud acts as a single source of truth for your IT organization. Through its agentless architecture it uses SNMP, Powershell, SSH, cloud, and other vendor-provided APIs to give you visibility into your entire technology stack. This flexibility translates into the potential for tool consolidation to control IT spend, lower MTTR for your engineering teams, and elimination of information silos that plague your IT operations personnel.



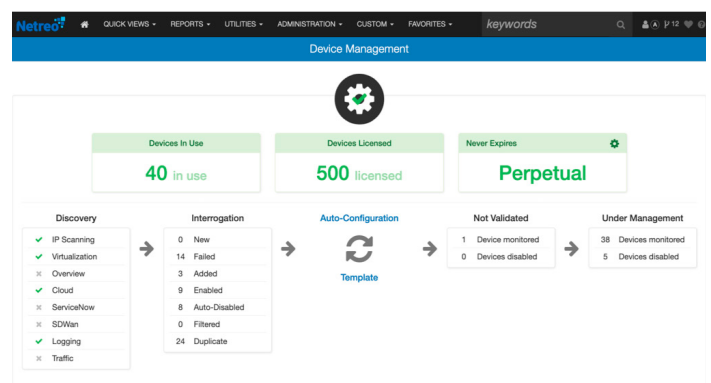
## Actionable Items

If everything in your technology stack is in a critical state, then nothing is in a critical state. Through the capabilities found in Netreo Cloud's incident management engine it takes advantage of machine learning algorithms to detect anomalous behavior and correlates disparate events. The result is that outage root cause is diagnosed faster, missioncritical services are more reliable, and SLA attainment is the rule rather than the exception.



## Unified Visibility

Get unified visibility into all the functional areas of your IT landscape via customized dashboards, reports, and deep insight to your data. Netreo Cloud stores three years of historical data. It has built-in 95th percentile reporting as well as statistical analysis to predict threshold exceptions. This level of insight means your engineers have more data for troubleshooting and your IT leaders have the information they need to make informed decisions about the IT environment.



## Automated Action and Response

Your IT Engineers are extraordinarily busy. Not only does Netreo Cloud ease that burden through automatic device discovery and on-boarding, but it automatically responds to actionable incidents as well. Generate webhook-based trouble tickets in ServiceNow or configure active response scenarios through automation libraries. Engineers can now spend their time looking after the infrastructure, users and applications, rather than tweaking tools.