Netreo Health Check Service

Affordable Trusted Advisory Services for Optimizing Your Netreo Deployment

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Overview

The Netreo Health Check Service simplifies how you maximize the value and performance of our award-winning network management solution with a comprehensive, personalized, annual review of your implementation. Performed by Certified Netreo Technicians, Health Check results include actionable insights for optimizing each Netreo implementation, plus a detailed report ideal for operations and senior management for enhancing a wide range of evaluation, planning and decision-making outcomes.

Health Check Content Details

Categories
- Executive Summary
  - With *Quick Hit* analysis
- Topic Areas Review
- Health Analysis
  - Fully detailed performance analysis
  - Performance metrics against established benchmarks
  - Continuous improvements for short- & long-term goal setting

Network Health Analysis

Your Network Health Analysis provides a comprehensive review of system setup with detailed information and metrics on improving ticket counts, alert effectiveness, security and much more.
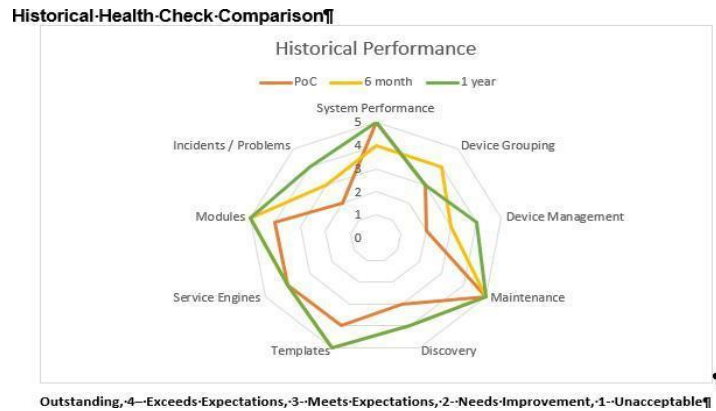
Topic Areas Reviewed
- System Performance
- Device Grouping
- Device Management
- Maintenance
- Discovery
- Templates
- Modules
- Incidents / Problems

Network Health Rating

Understanding how and where your Netreo deployment stacks up to other implementations simplifies how you optimize your Netreo solution. Each Health Check includes an analysis of your Netreo environment against the performance of industry best practices and real-world statistics captured by Netreo over 23 years of network monitoring. Your custom Network Health Rating report helps you improve your monitoring outcomes of critical systems with recommendations based on analysis of these critical metrics.

Historical·Health·Check·Comparison¶

Outstanding,·4–·Exceeds·Expectations,·3–·Meets·Expectations,·2–·Needs·Improvement,·1–·Unacceptable¶

Modules Reviewed

- Security (failed logons)
- Virtual Environment
- NetFlow / sFlow
- Email monitoring
- Web URL monitoring

- Microsoft Office 365
- Configuration Capture / Configuration Compliance / Configuration Push

Network Health Overview

Your Network Health Overview provides a point in time audit of the Netreo configuration and identifies areas for making the greatest impact on improving your monitoring system. Overtime graphs provide a simplified view of how changes improve overall performance, plus recommendations on increasing cost effectiveness and process efficiencies, such as:

- Identifying devices in your inventory that are disabled
- Isolating systems that are being incorrectly monitored
- Locating groupings with no devices
- Identifying templates being improperly used
- Recommending scheduled maintenance windows for reducing alert noise
- Planning technology refreshes based on actual metrics and ROI
- Allocating appropriate staff levels for managing incident counts
- Providing visibility to senior management into organizational effectiveness