



Monitor Your IT Landscape from the Palm of Your Hand

Given the criticality of Information Technology in most organizations, those responsible for it are under relentless pressure. Resources must be running at peak performance 24x7x365. It's no longer sufficient to rely solely on a workstation-based UI to get visibility into your infrastructure. The Netreo Mobile application acts as an extension of your monitoring platform, giving you the insight you need no matter where you're located.



Observe

Get live status updates from all the devices under management in your infrastructure without direct connectivity.



Analyze

Anomalistic behavior detection, correlation of multiple events, and statistical analysis from the palm of your hand.



Act

Acknowledge received alerts from the application as well as "Opt-in" to only the alerts you want to see that are generated from your environment.

What is Netreo Mobile?

Netreo Mobile uses a patented and highly secure cloud architecture and acts as a logical extension of your current Netreo implementation, wrapped into the convenience of a native iOS and Android application.



Simplicity - No need to setup a separate server for mobile connectivity or expose anything in your infrastructure to inbound connections from outside networks. Simply toggle the feature on or off.



Visibility - Synchronizes and displays complete information about all active incidents in Netreo while at the same time provides a view of your entire Netreo deployment.



Reliability - Netreo mobile functions as an out-of-band notification system. Connectivity to the Apple and Android notification push services neutralizes SMTP outages.





"Given the complexity of our mail infrastructure an "Empty Inbox" is anxiety inducing. Is everything at 100% or is there a problem preventing email delivery? The mobile app eliminates that question entirely."

JACOB MATUSEVICH Senior Manager, Infrastructure Operations, Federal Home Loan Bank of Boston







Full Visibility and Control: A Few Swipes and Taps Away

Netreo Mobile is designed for both Android and iOS devices and allows you to see the full breadth of your IT resources and incidents.

View Live Dashboards and Data - Allows you to see context for generated incidents in your infrastructure.

Opt-in Alerts - End the deluge of alerts by choosing which incidents you see push notifications for.

Ack/De-ack Incidents - Prevent further alerts and let your team know issues are being worked on.

Patented Secure Architecture, No Hassle Setup and Configuration

In a matter of seconds you can have Netreo Mobile configured. You'll have complete visibility into your IT environment from your smartphone or tablet. Here are the four simple steps:

- 1) Allow Outbound Access Your Netreo installation will communicate with the Netreo Cloud on TCP/443.
- **2) Turn On Cloud Services** Users with admin privileges can activate the Cloud Services feature. This feature will enable a secure connection to the Netreo Cloud.
- **3) Download the App** Go to Google Play or the Apple App Store and install the Neteo Mobile application on your device.
- **4) Generate a Login** Launch the application and when prompted for a login, generate a QR code from the user account on your primary Netreo instance.



